

**Arlington Transit**  
**Monthly Service Performance Report**  
**ART and STAR**

**ROUTE LEVEL PERFORMANCE - JULY 2018**

	<b>Ridership</b>				<b>Weekday</b>			<b>Saturday</b>			<b>Sunday</b>		
	<b>Passengers</b>	<b>Revenue Hours</b>	<b>Passengers/Revenue Hour</b>	<b>Average Weekday Passengers</b>	<b>Passengers</b>	<b>Revenue Hours</b>	<b>Passengers/Revenue Hour</b>	<b>Passengers</b>	<b>Revenue Hours</b>	<b>Passengers/Revenue Hour</b>			
41 Columbia Pike/Ballston/Courthouse	49,381	1,725	28.6	2,351	8,052	330	24.4	9,929	390	25.5			
42 Ballston/Pentagon	18,400	896	20.5	876	1,361	108	12.5	1,223	97	12.6			
43 Crystal City/Rosslyn/Courthouse	14,936	992	15.1	711	397	135	2.9	476	119	4.0			
45 Columbia Pike/Rosslyn	24,776	1,139	21.7	1,180	2,602	186	14.0	2,939	225	13.1			
51 Virginia Hospital Center/Ballston	6,690	378	17.7	319	667	72	9.3	624	95	6.6			
52 Virginia Hospital Center/Ballston/East Falls Church	5,847	524	11.2	278									
53 Glebe Road-Westover/Ballston/East Falls Church	4,569	587	7.8	218									
55 Lee Highway/E. Falls Church/Rosslyn	32,498	1,680	19.3	1,548	2,622	207	12.7	2,546	210	12.1			
61 Courthouse/Rosslyn	2,307	275	8.4	110									
62 Lorcom Lane/Courthouse/Ballston	1,795	254	7.1	85									
74 Arlington Village/Arlington View	1,610	168	9.6	77									
84 Douglas Park/Pentagon City	4,939	309	16.0	235									
87 Shirlington/Pentagon (also 87A/P/X)	12,956	977	13.3	617	818	132	6.2	1,207	142	8.5			
<b>ART Total</b>	<b>204,108</b>	<b>11,400</b>	<b>17.90</b>	<b>9,719</b>	<b>17,795</b>	<b>1,302</b>	<b>13.67</b>	<b>18,944</b>	<b>1,278</b>	<b>14.82</b>			

**On Time Performance %**

41 Columbia Pike/Ballston/Courthouse	84%
42 Ballston/Pentagon	82%
43 Crystal City/Rosslyn/Courthouse	91%
45 Columbia Pike/Rosslyn	84%
51 Virginia Hospital Center/Ballston	93%
52 Virginia Hospital Center/Ballston/East Falls Church	81%
55 Lee Highway/E. Falls Church/Rosslyn	81%
61 Courthouse/Rosslyn	97%
62 Lorcom Lane/Courthouse/Ballston	85%
74 Arlington Village/Arlington View	85%
75 Shirlington/Ballston/Virginia Square	80%
77 Shirlington/Lyon Park/Courthouse	71%
84 Douglas Park/Pentagon City	76%
87 Shirlington/Pentagon (also 87A/P/X)	79%
<b>Total</b>	<b>83%</b>

**Ridership**

	<b>Passengers</b>	<b>Revenue Hours</b>	<b>Passengers/Revenue Hour</b>
Diamond	3,687	2,824	1.3
Red Top	3,804	996	3.8
<b>Total</b>	<b>7,491</b>	<b>3,820</b>	

**SERVICE EFFECTIVENESS**

	Jul-18	Jul-17	YTD 2019	YTD 2018
<b>ART</b>				
Passengers	240,847	261,852	240,847	261,852
Revenue Hours	13,980	14,401	13,980	14,401
<b>Passengers/Revenue Hour</b>	<b>17.2</b>	<b>18.2</b>	<b>17.2</b>	<b>18.2</b>
Scheduled Number of Trips	14,621	15,303	14,621	15,303
Actual Number of Trips	12,761	14,371	12,761	14,371
Number of Missed Trips	1,860	932	1,860	932
<b>% Service Efficiency</b>	<b>87.3%</b>	<b>93.9%</b>	<b>87.3%</b>	<b>93.9%</b>
<b>% On-Time Performance</b>	<b>83%</b>	<b>88%</b>	<b>83%</b>	<b>88%</b>

<b>STAR</b>				
Passengers	7,491	7,984	7,491	7,984
Revenue Hours	3,820	3,762	3,820	3,762
<b>Passengers/Revenue Hour</b>	<b>1.96</b>	<b>2.12</b>	<b>1.96</b>	<b>2.12</b>
Scheduled Number of Trips Booked	7,109	7646	7,109	7646
Number of Trip Cancellations and No-Shows	980	1204	980	1204
<b>% Service Efficiency</b>	<b>86.2%</b>	<b>84.3%</b>	<b>86.2%</b>	<b>84.3%</b>